

## Infection Prevention and Control Assessment

# Engagement call Summary Record

Liverpool Heart and Chest Hospital NHS Foundation Trust

Provider address	Date
Thomas Drive  Liverpool L14 3PE	06/08/2020

Dear Liverpool Heart and Chest Hospital NHS Foundation Trust

The Care Quality Commission is not routinely inspecting services during the pandemic period and recovery phase, although we will be carrying out some focused inspections. We are maintaining contact with providers through our usual engagement calls and by monitoring arrangements such as those for infection prevention and control.

This Summary Record outlines what we found during an engagement call to discuss infection prevention and control arrangements, using standard sentences and explanatory paragraphs.

We have found that the board is assured that the trust has effective infection prevention and control measures in place. The overall summary outlines key findings from our assessment, including any innovative practice or areas for improvement.

This assessment and other monitoring activity are not inspections. Summary Records are not inspection reports. Summary Records are not published on our website.

## Infection Prevention and Control – Assessment areas

---

**1. *Has the trust board received / undertaken an assessment of infection prevention and control procedures and measures in place across all services since the pandemic of COVID 19 was declared. Does this include an assessment of the estate / isolation facilities?***

---

**Yes**            The Board had received/undertaken a clear and comprehensive assessment of Infection Prevention and Control across all services including an assessment of the estate and isolation facilities.

---

---

**2. *Are there systems in place to manage and monitor the prevention and control of infection? Do these systems use risk assessments and consider the susceptibility of service users, and any risks that their environment and other users may pose to them?***

---

**Yes**            There are systems in place in manage and monitor the prevention and control of infection.

---

---

**3. *Are there systems in place to provide and maintain a clean and appropriate environment in managed premises, facilitating the prevention and control of infections?***

---

**Yes**            There are systems in place to provide and maintain a clean and appropriate environment in managed premises, facilitating the prevention and control of infections.

---

---

**4. *Is there appropriate antimicrobial use to optimise patient outcomes and to reduce the risk of adverse events and antimicrobial resistance?***

---

**Yes**            There is appropriate antimicrobial use to optimise patient outcomes and to reduce the risk of adverse events and antimicrobial resistance.

---

---

**5. *Does the trust provide suitable accurate information on infections, in a timely fashion, to service users, their visitors and any person concerned with providing further support or nursing/ medical care?***

---

**Yes**            The trust provides suitable accurate information on infections to service users, their visitors and any person concerned with providing further support or nursing/ medical care in a timely fashion.

---

---

**6. Is there a system in place that ensures prompt identification of people who have or are at risk of developing an infection, so that they receive timely and appropriate treatment, to reduce the risk of transmitting infection to other people?**

---

**Yes**            The trust has systems to identify promptly people who have an infection, or who are at risk of developing an infection so that they receive timely and appropriate treatment.

---

---

**7. Are there systems in place to ensure that all care workers (including contractors and volunteers) are aware of and discharge their responsibilities in the process of preventing and controlling infection?**

---

**Yes**            There are systems to ensure that all care workers (including contractors and volunteers) are aware of and discharge their responsibilities in the process of preventing and controlling infection.

---

---

**8. Are there secure or adequate isolation facilities?**

---

**Yes**            The trust has effective process in place to manage the isolation of patients appropriately.

---

---

**9. Is there adequate access to laboratory support?**

---

**Yes**            There is adequate and responsive access to laboratory support.

---

---

**10. Is there evidence that the trust has policies designed for the individual's care which will help prevent and control infections?**

---

**Yes**            The trust has effective policies designed for the individual's care which will help prevent and control infections.

---

---

**11. Does the trust have a system to manage the occupational health needs of staff, regarding infection?**

---

**Yes**                      The trust has a system to manage the occupational health needs of staff regarding infection.

---

### Overall summary record

We had a meeting with the trust on 30/07/2020, during this meeting different areas of the board assurance framework were discussed in relation to infection prevention and control. The board assurance framework was presented to the trust board on 28th July 2020, who felt assured.

The trust has undertaken a thorough assessment of infection prevention and control, across all services, since the pandemic of Covid 19 was declared. Appropriate systems in place include having prompt identification of people within the organisation who have, or are at risk of developing an infection. Appropriate isolation facilities and cohorting areas have been established for patients across the trust.

The trust is utilising an innovative Clean Trace system to objectively assess the effectiveness of infection control and prevention procedures for particular items of equipment. Staff have received, and continue to receive necessary training, in line with national guidance and are updated accordingly.

The trust continues to provide information for carers and the wider public through their website and through the Patient and Family Liaison Team dedicated to provide direct support to patients, carers and family during Covid-19.

The trust continues to ensure that the health needs of staff are met. This is a supportive and holistic approach which considers both the physical and psychological needs of staff; particularly providing staff with advice, guidance and access to tissue viability nurse led skin clinic appointments to prevent skin damage whilst staff are wearing PPE. All care workers, to include volunteers and external contractors, are given sufficient information to ensure that they are aware of, and discharge their responsibilities in preventing and controlling infection. The trust has a system of escalation in relation to PPE should difficulties arise, which staff can access throughout the 24-hour period, across seven days a week.